

DMR-QA Corrective Action



- 1** Consult with Phenova and together investigate any causes for “Not Acceptable” evaluations.
- 2** Document the results of your corrective action investigation and the laboratory changes into a corrective action report.
- 3** Order retest corrective action samples for any “Not Acceptable” results no later than **August 14, 2015**.
- 4** Perform the corrective action analysis as soon as possible to verify your corrective action steps.

For Laboratories:

Contact your permittee(s) immediately!

Corrective action report(s) and graded corrective action sample(s) results for any “Not Acceptable” evaluations must be forwarded to permittees as soon as possible and no later than **August 28, 2015**.

For Permittees:

Contact your coordinator immediately!

Corrective action report(s) and graded corrective action sample results for any “Not Acceptable” evaluations for your in-house laboratory and any contract laboratories must be forwarded to your coordinator no later than **October 23, 2015**.

Get Phenova Involved

We'll Help You Keep Your Accreditation!

- Determine Your Root Cause
- Verify Your Corrective Action Measures with Phenova QC Standards
- Enroll in a Rapid Return™ or PT Study

Contact Us Now!

Phone: **1-866-942-2978**
Email: **info@phenova.com**

Crucial for DMR-QA Success: QC Standards

Routine Internal Quality Evaluation

Verify your lab and instrumentation are in control and meet your data quality objectives.

Corrective Action Investigation

Determine root causes for a “Not Acceptable” and validate corrective action measures.




TASKS AND TIMELINES

March 2015

DMR-QA 35 Begins

Deadline

March 20

-  Send Address Verification Form to State Coordinator.
-  Notify All Laboratories about DMR-QA 35
-  Order Test Samples from Phenova

July 2015

DMR-QA 35 Ends

Deadline

July 10

-  Send Ungraded Data Report to Phenova

Phenova Releases Graded Results

Deadline

July 31



-  Send Graded PT Results to Laboratories and DMR-QA State Coordinators

August 2015

Forward Graded Results

Deadline



August 14

-  Send PT Graded Test results to the Permittee
-  Order test samples for any "Not Acceptable" results

DMR-QA State Coordinator

Deadline

August 28

-  Send one copy of the NPDES Permittee Data Report Form and a copy of each Chem/Micro and WET Checklists for each laboratory to the DMR-QA State Coordinator
-  Complete/Send required corrective action letter along with test results to permittee

Legend


-  Permittee
-  Laboratory
-  Phenova

October 2015

Corrective Action

Deadline

October 23

-  Address any "Not Acceptable" data by submitting a completed and signed corrective action report including test results to your state DMR-QA Coordinator

