DMR-QA Corrective Action

1. Consult with Phenova and together investigate any causes for "Not Acceptable" evaluations.
2. Document the results of your corrective action investigation and the laboratory changes into a corrective action report.
3. Order retest corrective action samples for any "Not Acceptable" results no later than **October 30, 2020**.
4. Perform the corrective action analysis as soon as possible to verify your corrective action steps.

For Laboratories:

Contact your permittee(s) immediately!

Corrective action report(s) and graded corrective action sample(s) results for any "Not Acceptable" evaluations must be forwarded to permittees as soon as possible and no later than **December 31, 2020**.

For Permittees:

Contact your coordinator immediately!

Corrective action report(s) and graded corrective action sample results for any "Not Acceptable" evaluations for your in-house laboratory and any contract laboratories must be forwarded to your coordinator no later than **January 15, 2021**.

Get Phenova Involved

We'll Help You Keep Your Accreditation!

- Determine Your Root Cause
- Verify Your Corrective Action Measures with Phenova QC Standards
- Enroll in a Rapid Return™ or PT Study

Contact Us Now!

Phone: **1-303-940-0033**
Email: **info@phenova.com**

Crucial for DMR-QA Success: QC Standards

Routine Internal Quality Evaluation
Verify your lab and instrumentation are in control and meet your data quality objectives.

Corrective Action Investigation
Determine root causes for a "Not Acceptable" and validate corrective action measures.

DMR-QA CORRECTIVE ACTION